

# WEST VIRGINIA PEER RECOVERY Support Services Conference

#### Addressing the Opioid Crisis with Peer Recovery Support Services

### Ethics & Boundaries for Supervisors

C4



Framing Imagination. Building Intention. Sustaining Wonder.

#### Agenda & Learning Objectives

Definitions & Considerations Recovery Concepts & Challenges Roles & Goals Questions & Practical Applications

#### Introduce Yourself

# Finish this sentence...

### I think of supervision as...



### What Did You Hear?

### Definitions?

- Perspective?
- Confusion?





### **A Question of Ethics**

- How did you decide what to include or omit?
- What might you have shared in an interview or at dinner with close colleagues? Why?
- Who gets to decide exactly what to share?

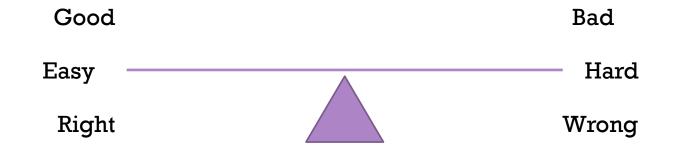


#### What are Ethics?

A set of internal considerations by which we make decisions everyday!

MORALS





INTERNAL COMPASS

VALUES





### **Ethics – A Brief History**



<b>Great Grandfathers</b>
Grandfathers
Why?

 $\checkmark$  Socrates, Plato, Aristotle

√ Jesus, Aquinas, Kant, Mill, et. al.

√ Good/Bad, Life/Death, Duty/Obligation, Interaction

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### **Ethical Theories**

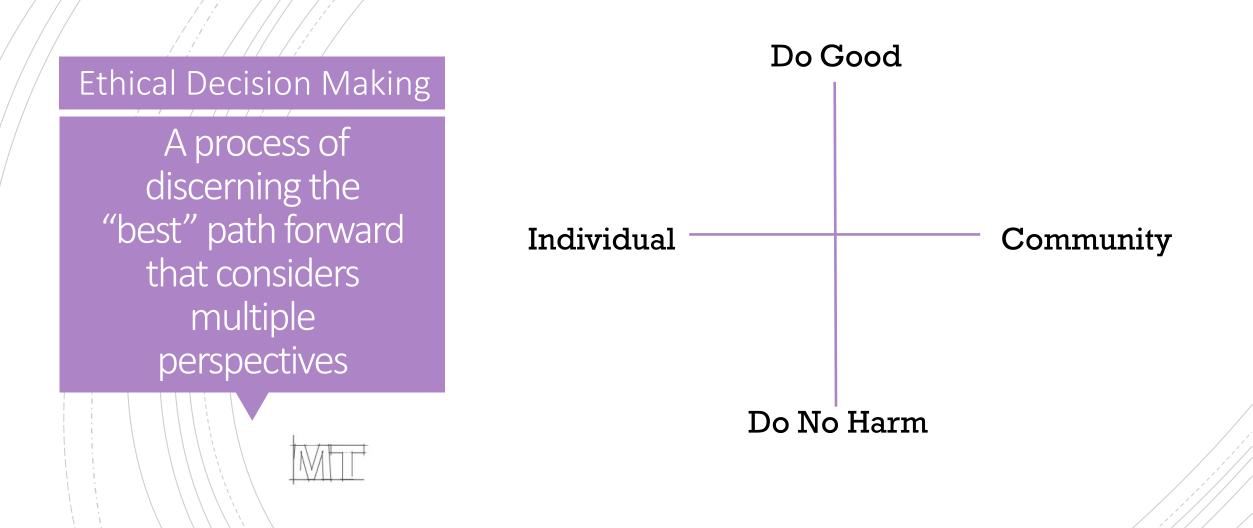
Provide Guidelines for Ethical Behavior aka Help Individuals/Communities Figure Out the Best Solution for Difficult Situations

#### Virtue – Character, Character, Character

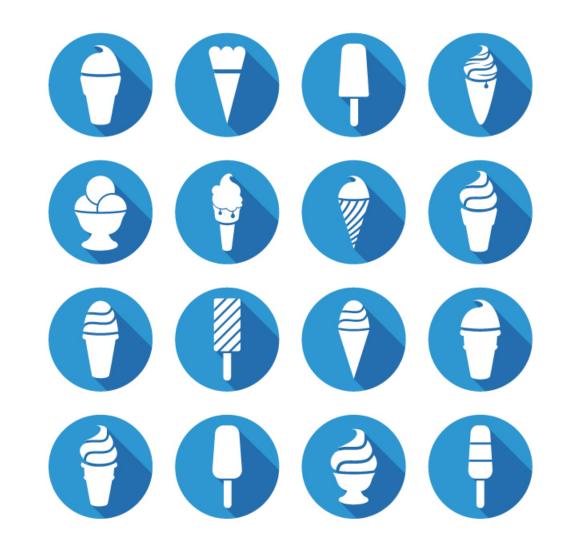
**Utilitarianism** – Maximizing Happiness/Minimizing Suffering **Kantian** – "Right" Principles Overcome Animal Instincts

**Care** – Relationships, Relationships, Relationships





### Recovery is...



### What is it about peers?

- Lived experience
- Non-clinical support
- Increased flexibility
- Decreased detachment

### Benefits for recoveree? Risks for organizations?

### Accepted Concepts & Practices

- Personal Story
- Support for Multiple Pathways
- Confidentiality
- Catalyzing Intrinsic Motivation
- Recovery Wellness Planning
- Authentic Relationships

### Benefits for recoveree? Risks for organizations?

### Looking Back

### William White

"Ethics of Competition"

Bloomington, MN

### A Lesson from 1990

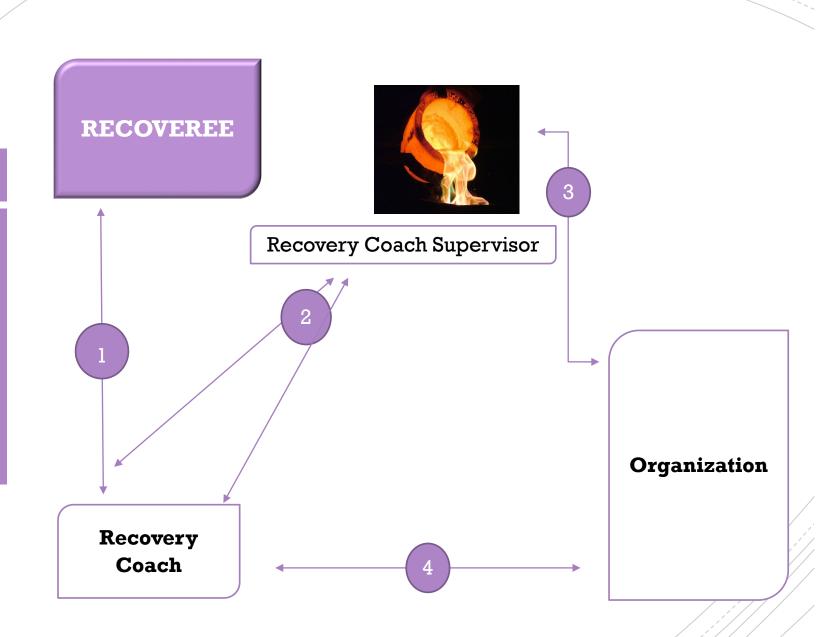
- Unprecedented growth
- Community-based interventions and supports
- Loss of focus/passion
- Increased documentation
- High turnover
- Loss of consumer confidence
- Ethical lapses

### Learning from History

- Recovery vision & values
- Internally-developed standards of operation & delivery
- Recoveree-centered services
- Broad adherence to conduct standards
- Shared definitions of success
- Stewardship of resources
- Collaborative relationships

#### Where We Are TODAY

### **The Crucible** Peer Supervision Roles & Accountability



#### Ethical Decision Making

### Within the Crucible



Promote Recovery

### Shared Goals & Supported Practice

Ethical Peer Supervision

#### **OPPORTUNITIES FOR ETHICAL SUPERVISION**

- Appreciate, Respect, Support Recovery Coaches & Recoverees
- Internalize Recovery Wellness Plan

Identify & Remove Barriers

### Shared Goals & Supported Practice

Ethical Peer Supervision

#### **OPPORTUNITIES FOR ETHICAL SUPERVISION**

- Promote Mutuality
- Create Trust
- Foster Collaboration
- Provide Clear Instruction (ex. crisis management)

Connect People with Recovery Support

#### **OPPORTUNITIES FOR ETHICAL SUPERVISION**

Advocate & Educate within Larger Systems

#### Ethical Peer Supervision

### Shared Goals & Supported Practice

Encourage Hope, Optimism & Healthy Living

#### **OPPORTUNITIES FOR ETHICAL SUPERVISION**

- Provide Opportunities for Self Care
- Promote Ongoing Professional Development

#### Ethical Peer Supervision

### Shared Goals & Supported Practice

#### Ethical Peer Supervision

Skills that Foster Shared Success & Community

- Listen > Tell
- Ask Good Questions
- Know What's Yours
- Embrace/Resolve Conflict
- Demonstrate Consistency
- Clearly Articulate Expectations
- Build Trust
- Develop Capacity

### A Question of Priorities

What does the phrase Boundary Management mean to you?



Worksheet (A)  $\rightarrow$  Boundaries

Consider this question: What are some of the boundaries you maintain to achieve overall wellness (mind, body, spirit) personally & professionally?

Fill in the chart





### **Further Considerations**

- What are your ethical hard stops?
- Do these differ in personal versus professional interactions? How so?
- What is the impact of self care or lack thereof?



### Relationships w/Professional Peers

#### **ANOTHER ETHICAL QUESTION**

- How do you define and maintain these relationships?
- What circumstances might lead to a lapse in ethical behavior ?

#### ETHICAL ANSWERS

- Key word → Professional
- Frustration, anger, loss of hope
- Comfort, blurred lines, gossip
- Lack of self-awareness, self-care and/or support

#### What About...

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J

You Tube

### Social Media? Ethical Uses $\rightarrow$ Unethical Uses

How do social media platforms improve outcomes for those we serve?

MHT

### Practical Applications

#### What does

**Ethics for Supervisors** look like in real time?

#### ADMINISTRATION

### Ethical Considerations

### What Do You Do?

Your organization discourages overtime, but your Recovery **Coaches are often asked to** take recoverees to meetings. This practice results in the **RCs consistently clocking a** number of hours over and above those of the regular "work" day.

#### INTERPERSONAL SKILLS

### You have a well-regarded **Recovery Coach who is very** demonstrative emotionally and physically. How do you address the need to maintain professional boundaries while still encouraging/preserving your coach's authenticity.

### Ethical Considerations

### What Do You Do?

### Ethical Considerations

### What Do You Do?

#### **CAPACITY BUILDING**

A previously enthusiastic **Recovery Coach is showing** signs of disengagement. How do you work with them to identify their wellness and/or professional development needs, co-create a plan and support them in their efforts.

#### ADVOCACY

### Ethical Considerations

### What Do You Do?

Your organization does not really grasp exactly what it is you do. They question the practices of your coaches and the costs of your program. How do you educate your administration on the role your team fulfills, as well as communicate its value and your coach's needs.



### Worksheet (B) $\rightarrow$ Professional Goals

- List top three ways you will grow your peer supervision skills and capacity
- Share w/neighbor; pick date to follow-up



## PEER RECOVERY

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### Thank You



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